

Roadmap Through the Epidemic - Slow and reduce the spread of COVID-19

City Response – Top 10 Highest Priority Actions	Description
1. City Continuity of Operations/Essential Service Provision	Ensuring essential services are clearly delineated and able to be provided safely.
2. Enforcement of Public Health Order ("Shelter in Place"/Self-Quarantine)	Crafting of needed ordinances and rolling out approach to enforcement.
3. Ensure Safety of First Responders/Essential Staff	Support Safety of Essential Workers as the deliverers of City operations.
4. First Responders/Essential Staff Families Support (including childcare)	Prioritizing testing, child care, and other support services for our first responders, critical staff and their families.
5. Senior Support and Services	Support Seniors starting with those participating in our programs as they shift to isolation, and then understand the need to support seniors more broadly.
6. Medically Vulnerable Support and Services	Develop program and approach to support Medically vulnerable in isolation.
7. Homeless Support and Services	Increase hygiene services and health support to homeless population
8. Food Distribution and Feeding	Stand Up County Wide effort around food distribution, focusing first on the most vulnerable with intent to scale and sustain.
9. Housing for Quarantine and Isolation	Coordinate with the county in identification and provision of housing for those in quarantine or isolation who cannot do so on their own.
10. Small Business Support	Scale support to small businesses and develop understanding of new forms of assistance (e.g. SBA) and begin to operationalize.

Enabling Actions in Support of Top 10	Description
▪ Communications with Community Language Capacity	Engagement with and messaging to broader community with focus on most vulnerable and multi language capability.
▪ Non-Profit & Private Sector Mobilization and Response	Coordination with non-profits and private sector in support of emergency response effort.
▪ Volunteer Mobilization and Response (Food Distribution)	Standing up FEMA-compliant Volunteer mobilization focused on providing volunteers to support high priority response functions in a safe manner.
▪ Scaling Telecommuting Options and Capacity for City Staff	Rapidly building up our telecommuting capacity and provided support services to those working from home.
▪ Reassignment of Non-Essential Staff	Create and operationalize a light weight approach to temporarily re-assign non-essential staff to essential functions or emergency management functions.
▪ Silicon Valley Strong Campaign	A public campaign lead by the Mayor and Council amplifying public health messages, raising funds, and volunteers where needed.
▪ Understanding Future Trajectory	Modeling and understanding future trajectory of COVID for our community.

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Additional Priority Actions

- State/Federal Advocacy/Coordination for Support and Funding
- Local Assistance for Individuals and Families
- Homeless Prevention and Eviction Support
- Preparation for Civil Disturbance, Hospital Triage Neighborhood Quarantine/Cordon Sanitaire
- Child Care and Child Recreation Services
- School Children and Families Support

Description

Coordinated approach to federal, state, local, and privately raised funds with a focus on effective response and cost recovery for the City organization and supporting the most vulnerable in our community.

Develop approach to local assistance for individuals and families.

Operationalize Eviction policy and ramp up homeless prevention efforts in coordination with non-profits.

Review of strategic approach and plans for dealing with civil disturbance, supporting county health triage, and more intense quarantine. Including Law Enforcement, Transportation, and other key stakeholders

Connecting City Essential Service workers to needed childcare, preparing to potentially broaden to Health Care Workers

Providing child care and recreation support to school age children and families, as well as connecting them to support resources

Guidance

- ❑ Think of this as a 12 week engagement
- ❑ We can't do everything. What can we do now that has the most impact for our community?
- ❑ Run 1 week sprints to chunk out and deliver results on our top 10 priority and enabling actions

Community Value

What is the relative value to the community and how does it contribute to response?

Opportunity Enablement / Risk Mitigation

Would failure to complete open the community up to risk for human, material, economic, or environmental losses?

Time Criticality

How important is it that this initiative gets done now?
Can it be delayed?
Is there a fixed deadline?

Job Duration

What can be done in 1 week?
Can it be chunked down smaller?